

PIPELINE SAFETY FOR EXCAVATORS

SAFE DIGGING IS NO ACCIDENT. Always call 811 before you dig!



What is 811?

- A free nation-wide service
- Connects you to the appropriate one-call center
- Underground utilities are marked within 2-3 business days

Why call 811?

WHAT TO DO IN AN EMERGENCY

- Turn off equipment and move as far away from the leak as possible. (Move upwind if possible.)
- **2.** Avoid contact with escaping liquids and gases.
- 3. Call 911.
- 4. Call the toll-free, 24-hour Enbridge emergency number at 888-650-8099.

WHAT NOT TO DO IN AN EMERGENCY

- **DO NOT** touch any liquid or vapor that may have come from the pipeline.
- DO NOT drive into the area or start your car.
- DO NOT light a match.
- DO NOT turn on or off anything that may create a spark.
- DO NOT operate pipeline valves.

- Making a one-call before excavating is the law
- It's good business and can save you from fines and repair costs
- Excavating without knowing what's below is dangerous

ALWAYS DIG WITH "CARE"

- **C** all Before You Dig
- A llow required time for markings
- **R** espect the marks
- **E** xcavate carefully

All pipeline markers provide the name of the operator, the emergency number and the product being transported.

ENBRIDGE 24-HOUR EMERGENCY PHONE NUMBER 888-650-8099



HIGH

PRESSURE

ENBRIDG

If you do not know the location of the leak, shelter-in-place.

KNOW THE WARNING SIGNS

YOU MIGHT



- Dirt being blown or appearing to be thrown into the air
- A white vapor stream or mist-like cloud over the pipeline
- Dead or dying vegetation in an otherwise green area
- A dry area in a wet field
- Flames coming from the ground or appearing to burn above ground
- Liquid on the ground

YOU MIGHT HEAR:



A roaring, blowing or hissing sound

YOU MIGHT SMELL:



An unusual petroleum, skunk or rotten egg odor*

* Natural gas is essentially odorless. An odorant is often added for safety reasons near the point of consumption, but cross-country transmission and gathering pipelines like those operated by Enbridge typically transport natural gas without an odorant. Hydrogen sulfide will also carry a rotten egg odor; additional information is included with this poster if an Enbridge pipeline near you transports natural gas containing hydrogen sulfide.

We welcome your questions and comments.

Call **1-877-799-2650**, send an email to **USpublicawareness@enbridge.com** or visit **enbridgeUS.com/publicawareness**.